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**From:** Dombrowski, John [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=D8E8B90B456346F49B018511B491518E-JDOMBROW]  
**Sent:** 12/9/2019 9:41:27 PM  
**To:** Hindin, David [Hindin.David@epa.gov]; Hill, Randy [Hill.Randy@epa.gov]  
**Subject:** RE: FY2020 A3 Ideas...

I will proceed with writing up an A3 proposal for CCDS verification process.

**Ex. 5 Deliberative Process (DP)**

## Ex. 5 Deliberative Process (DP)

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**From:** Hindin, David <Hindin.David@epa.gov>  
**Sent:** Monday, December 9, 2019 4:35 PM  
**To:** Dombrowski, John <Dombrowski.John@epa.gov>; Hill, Randy <Hill.Randy@epa.gov>  
**Subject:** RE: FY2020 A3 Ideas...

John, thanks for the summary of our discussion.

Here are my thoughts on what to do:

John should do the case conclusion data sheet process. There are good opportunities for improving the process since regions and OCE may not even know they should send their big cases to OC for review prior to the press release. With over 10 FY19 cases still outstanding with CCDS unresolved issues, coming up with a metric for 25% improvement may not be hard. We will need to use a LEAN tool to advance this. I like this project because even without the A3 driver, this is worth doing. There might be several parts to this as could also have flow/performance board at branch chief level to track the review of these cases.

Randy could do inspection report public posting. ETDD has created the tool and now we need an established national process and national policy for doing this, which should be issued this year. I am working with Chad on the policy memo. The numbers for public posting are fairly low now, and so if that this the metric, very good chance of success. Will need to do some LEAN tool to move this forward.

For me, I might take on improving NPDES data entry for DMRs, or perhaps reducing number of SNC non-receipts that are artificially driving up the SNC rate. Not sure how to apply LEAN to this effort and could be risky project in achieving 25% improvement. But I will take my chances. Perhaps the LEAN effort is a deep dive into the causes of the problem?

## Ex. 5 Deliberative Process (DP)

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**From:** Dombrowski, John <Dombrowski.John@epa.gov>  
**Sent:** Tuesday, November 26, 2019 9:29 AM

To: Hindin, David <[Hindin.David@epa.gov](mailto:Hindin.David@epa.gov)>; Hill, Randy <[Hill.Randy@epa.gov](mailto:Hill.Randy@epa.gov)>

Subject: FY2020 A3 Ideas...

David and Randy – Below is a list of the A3 ideas we discussed.

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